



INFORMATION BULLETIN FOR AGENT

Doc No: 2025-OIB-053A

Notice on the Implementation of Prepaid Seat on Sabre and Abacus GDS

Dear GSA and authorized agents,

To enhance the passenger travel booking experience and enrich the ancillary services on distribution channels, Xiamen Airlines has implemented the Electronic Miscellaneous Document (EMD)-based prepaid seat sales function on Sabre and Abacus GDS. Details are as follows:

I. Sales Rules

1. Applicable Tickets

Xiamen Airlines 731 international tickets (infant tickets excluded).

2. Applicable Flights

Flights operated by Xiamen Airlines.

3. Applicable Channel

Sabre and Abacus.

4. Booking Method

Option 1: Select and book in the graphic mode.

Option 2: SSR Entries:

Step	Entry
Display Seat Map	4GSegment Number (e.g. 4G1)
Seat Selection	4GSegment Number/Seat Number (e.g. 4G1/50B)

II. Change and Cancellation Rules

1. Change

Prepaid seat selection cannot be changed with ticket changes. If passenger need any change to the seat selection, please refund the existing prepaid seat and repurchase.

2. Cancellation

Unused prepaid seat can be canceled through the original purchase channel. To cancel prepaid seat after check-in, passengers shall contact Xiamen Airlines to update the EMD status to “OPEN FOR USE” for further cancellation process.

Thank you for your cooperation!

Xiamen Airlines

20th Jun, 2025